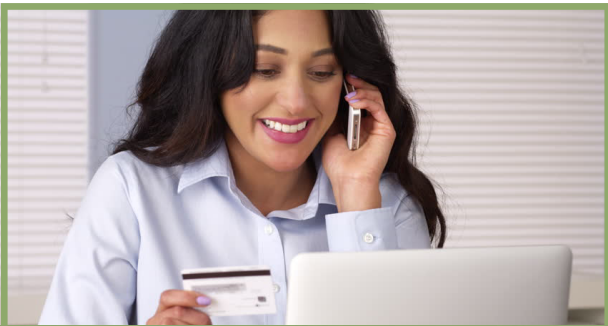




TELEPHONE BANKING

AVAILABLE 24/7

805-347-7745

888-867-5900

OR

ACCESS YOUR ACCOUNT
ONLINE AT
WWW.YOURCBSM.COM



MENU

1. English

2. Spanish

At any time, you may select one of these following options:

8. Return to previous menu 9. Repeat this menu

0. Speak with CSR

1. Account information & funds transfer

*Select type of account to log in with

1. Checking

2. Savings

*Enter account #

*Enter security code

1. Inquire on accounts

*Select account to inquire on

1. List of (pending) memo post transactions

1. Additional transactions

2. Other

1. Balance

2. Most recent withdrawals

3. Most recent deposits

4. Most recent ATM transactions

5. Inquire on a specific transaction

6. Interest information

7. Transfer funds

2. Transfer Funds

3. Change your security code

3. Loans

1. Balance information

2. Last payment date

3. Payment information

4. Interest information

4. CD or IRA

2. Instructions how to use the system

3. Branch and ATM locations

1. Santa Maria Way

2. South Broadway